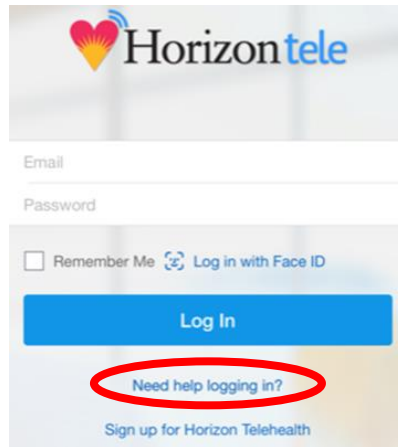
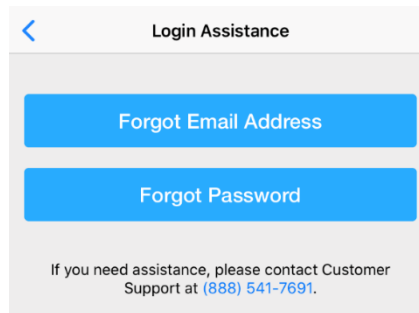


Telehealth: What to do Using a Mobile Device/iPad if a Patient Forgets their Email Address

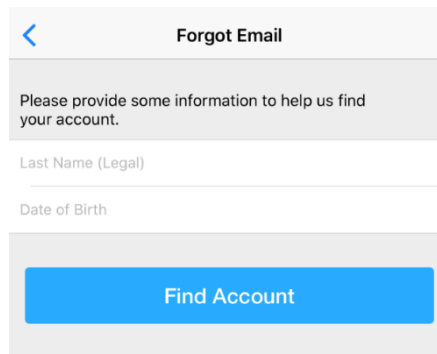
1. Open the application and click the link that says, "Need help logging in?"



2. At the next screen, select the blue button that says Forgot Email Address.



3. Have the patient enter their legal last name and date of birth. Then click the blue Find Account button.



4. A censored version of their email address appears. Go to the home screen and log in. If you need additional assistance, contact the support line at 888-541-7691.

