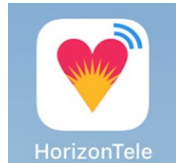


How to Log-in to Your TeleHealth App

Note: This is an example using an iPhone XR and some minor differences may occur between phones.

1. Open your HorizonTele App to see the log-in screen

A screenshot of the HorizonTele app's login screen. At the top is the HorizonTele logo. Below it are two input fields labeled "Email" and "Password". Under the "Password" field, there is a checkbox for "Remember Me" and a "Log in with Face ID" option. A prominent blue "Log In" button is centered below these options. At the bottom, there are two links: "Need help logging in?" and "Sign up for Horizon Telehealth".

2. Type in the email address and password that you used to register for your Telehealth account and hit the blue "Log In" button.

A screenshot of the HorizonTele app's login screen, showing the email and password fields filled out. The email field contains "telepatient2@horizon-health.org" and the password field is masked with ten black dots. The "Log In" button and other interface elements are the same as in the previous screenshot.

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3. Once you log in, your first screen is the Horizon Health Services home screen with our list of providers. You can proceed to your appointment using the options at the bottom of your screen.

