

Patient View: Start to Finish (Android)

Patients can enter the visit from an SMS text message sent by the provider or staff from within the Converge visit console.

Step 1: Patient receives link to join visit from 1-888 number.

TELEHEALTH VISIT: Siffringer, Dana (2) has invited you to a telehealth visit.

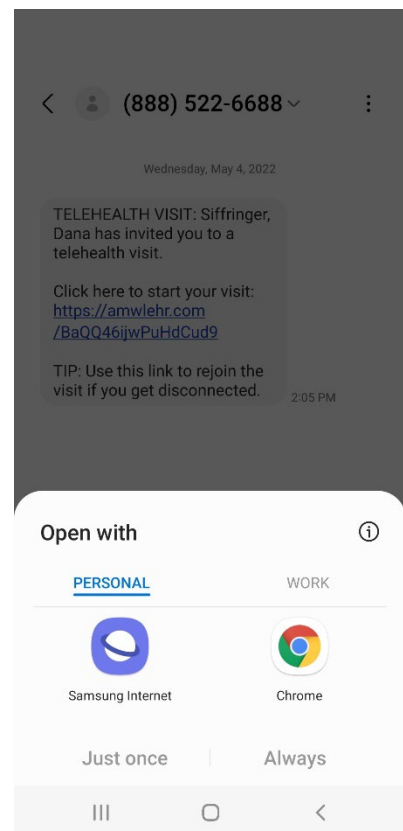
Click here to start your visit:

[https://amwlehr.com/
LVqCbycvyWnHjy42A](https://amwlehr.com/LVqCbycvyWnHjy42A)

TIP: Use this link to rejoin the visit if you get disconnected.

*Patients can use the same link if visit is disconnected. No more rescheduling or sending a new invite!

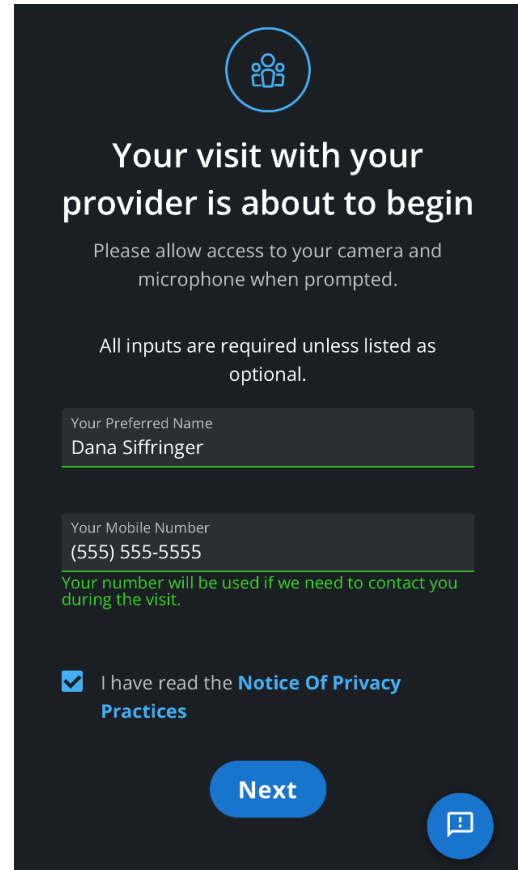
The patient's android device may ask how they would like to open the link. This will be a one-time thing if they click "Always". Either option is fine to use.



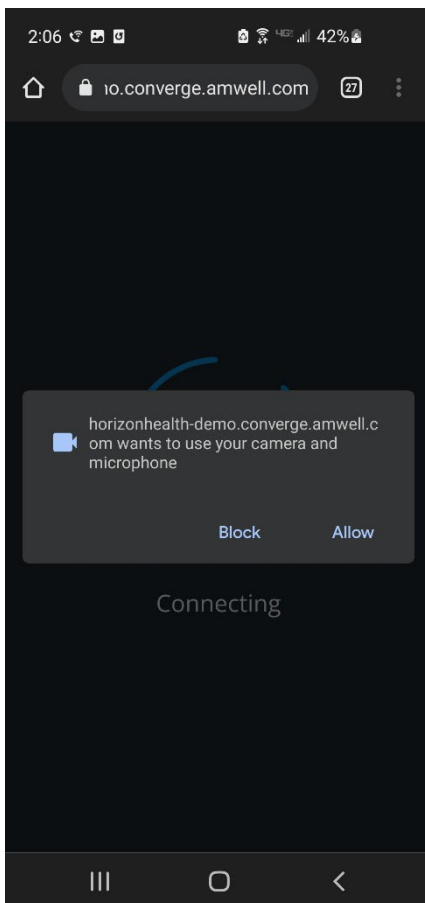
Patient Intake and Arrival Status

After patients click the link, they are brought to a landing page where they are prompted to enter demo information.

Step 2: Patient enters in Preferred Name, Phone Number and check mark the Notice of Privacy Practices. Click next.



The screenshot shows a dark-themed mobile form titled "Your visit with your provider is about to begin". At the top, there is a circular icon with three people. Below the title, it asks for camera and microphone access. A note states "All inputs are required unless listed as optional." There are two input fields: "Your Preferred Name" with the value "Dana Siffringer" and "Your Mobile Number" with the value "(555) 555-5555". A green note below the phone number says "Your number will be used if we need to contact you during the visit." There is a checked checkbox for "I have read the Notice Of Privacy Practices". At the bottom, there is a blue "Next" button and a help icon.



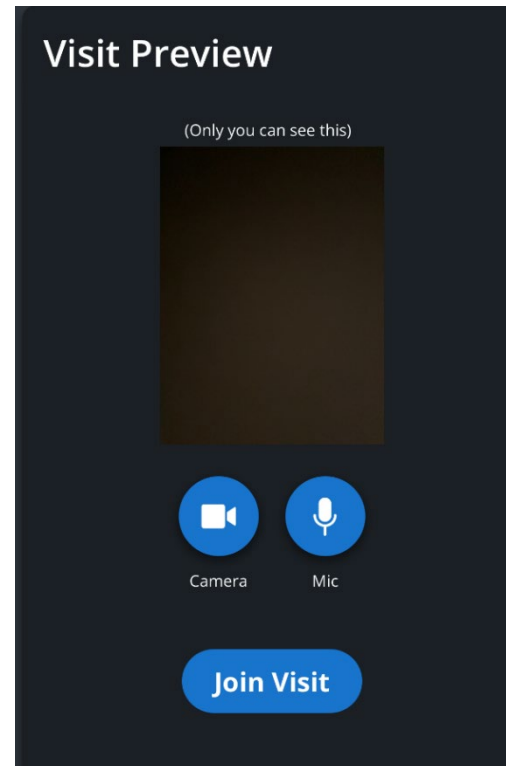
Accessing the Visit

After clicking next the browser will trigger a permissions pop-up that will ask the patient to allow access, to their camera and microphone. This will be a one-time thing.

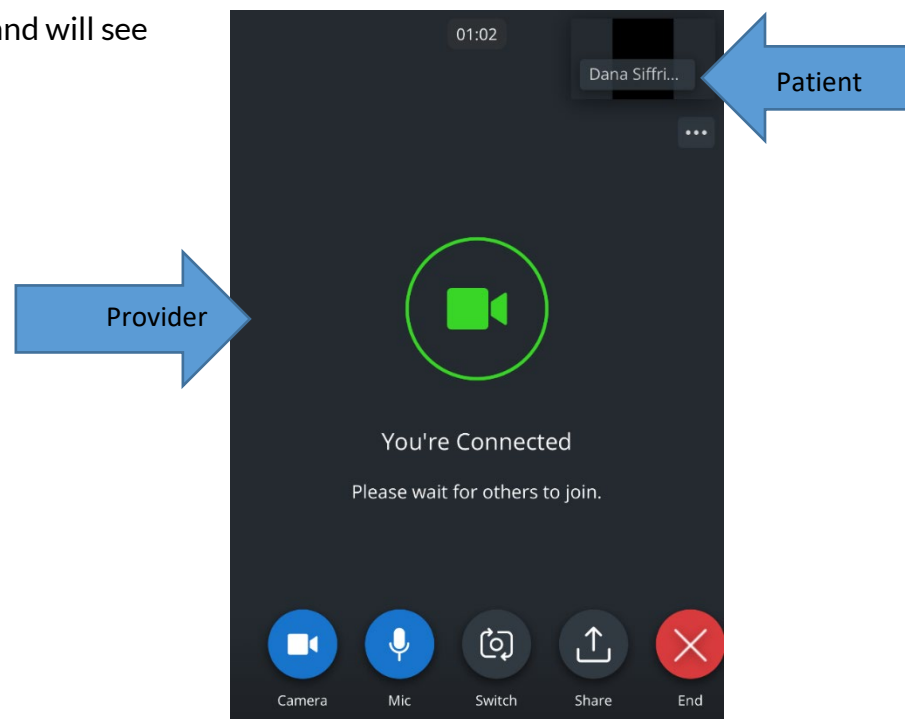
Step 3: Patient must allow the browser to access their camera and microphone, they will then be sent into the visit.

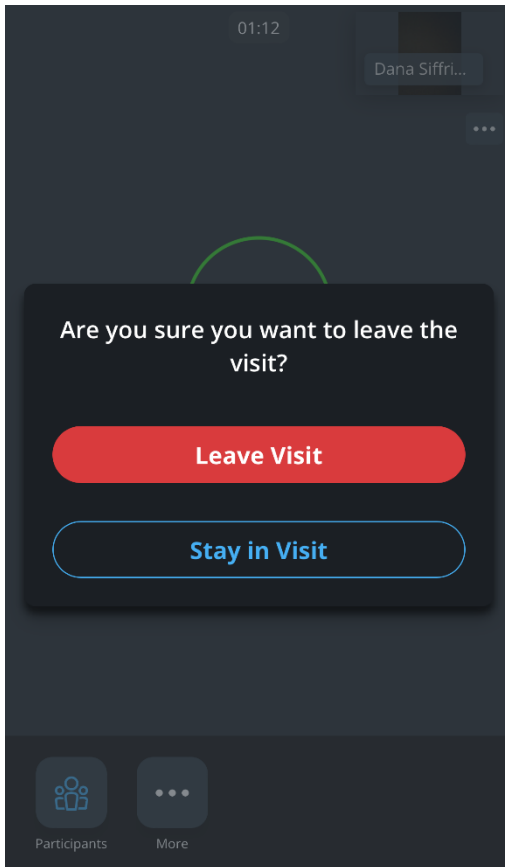
Patient will next come to a Visit Preview. This will show them their self-view.

Step 4: Patient will click "Join Visit"



Patient is now connected to the visit and will see their provider here!





Ending the Visit

Patient will click the red X and select Leave Visit