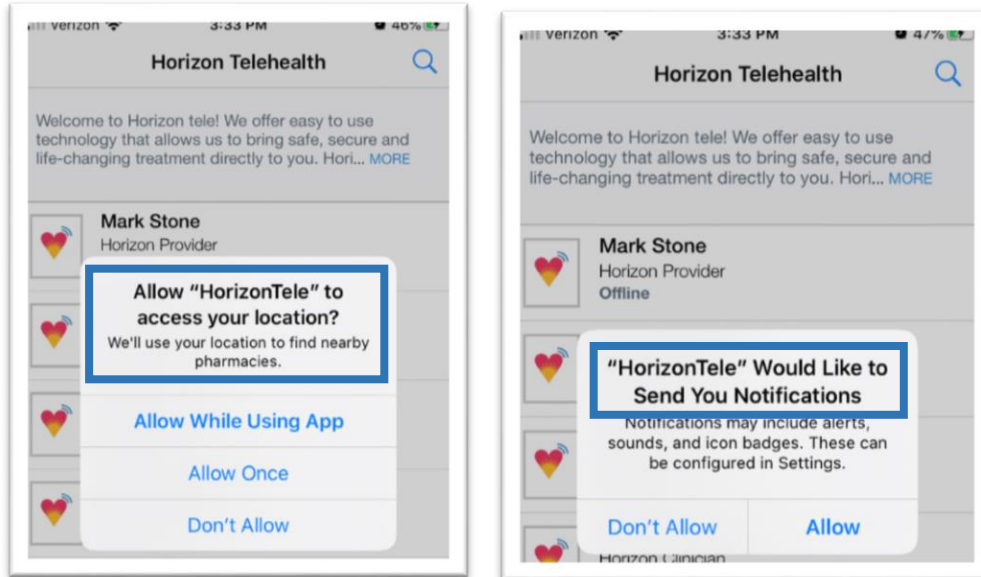


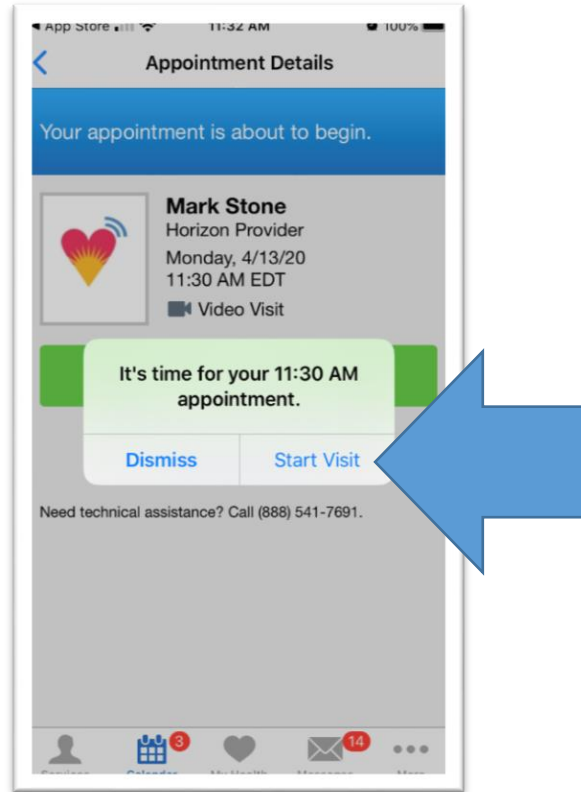
How to; Complete Your Connectivity Check Through the App

The App's Tech Check is a one-time process that occurs before the start of your first session on the App.

- When you first download the App, it asks for permission to access your location and to allow notifications from the App.

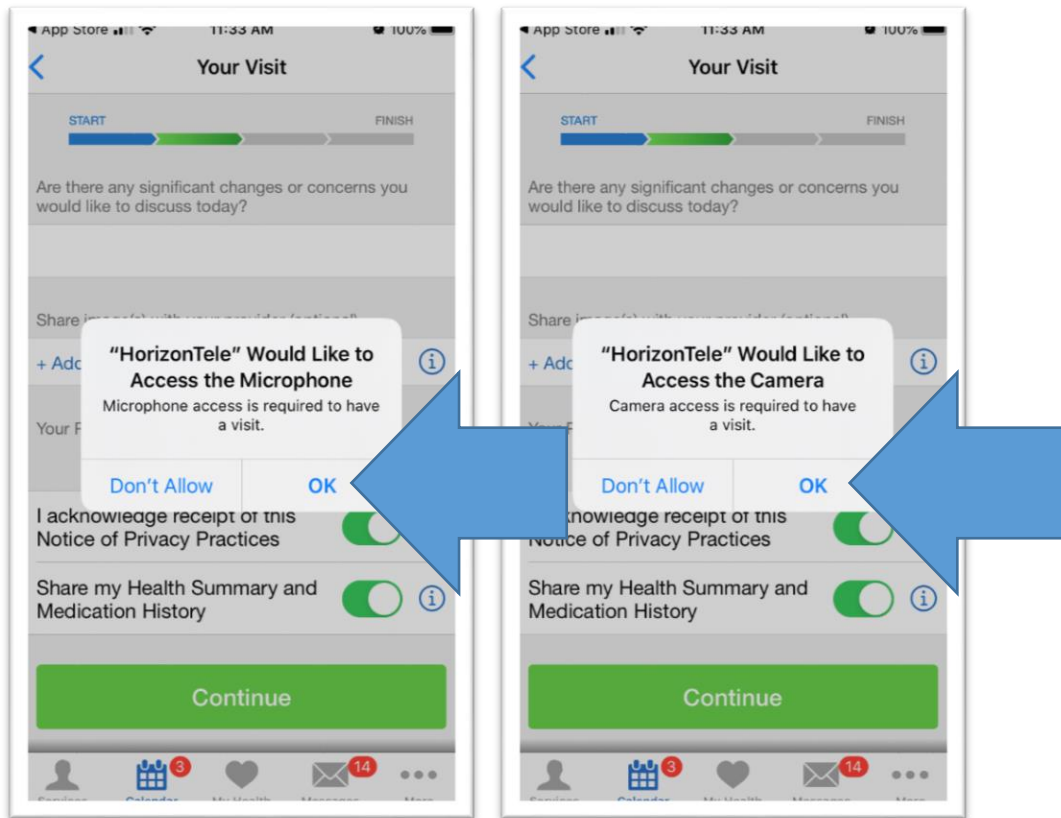


- When you login to the App, you will be notified of an upcoming appointment. Click "Start Visit"



How to; Complete Your Connectivity Check Through the App

- The first time joining an appointment via the App, the next notifications will be about accessing your microphone and camera. Click “OK” for both. This completes your connectivity check.



- Hit the green “Continue” button and you will be connected shortly with your provider to begin your appointment.